

The Anthem Difference

- BHQIP – Case Management has established key contacts within the BHQIP providers to insure timely and efficient communication with our partners. This partnership insures:
 - Timely Notification
 - Targeted Communication
 - Enhanced Care Coordination
 - Increased HEDIS performance
- Locate & Engage Program – A “feet on the street” program to locate members who Anthem has been unable to reach by usual means (phone calls and mailings). Goals of the program are:
 - Increased member engagement in their own health care
 - Connection to community resources
 - Decreased inpatient service utilization and increased outpatient access to care
 - Increased FUH appointment attendance

Anthem Specialty Teams

In addition to traditional behavioral health Case Management, across the 3 Plans, Anthem offers specialized Case Management to its members, to allow for targeted care, better care coordination with our community partners and enhanced resource management:

- Autism Spectrum Disorder
- Children with Special Health Care Needs
- Foster Care
- High Risk OB
- HIV/AIDS
- Neonatal Abstinence Syndrome
- NICU
- Substance Use Disorder

NAS

Goals of the Program

Early detection of pregnant SUD members to facilitate early entry to MAT treatment which equal better fetal outcomes- decrease infant mortality, increase birth wt., decrease in NICU stay

Encouragement of breast feeding to reduce NAS symptoms (and other case management education, connection to resources to improve maternal/fetal outcomes)

Identification of newborn for continued monitoring and case management, First Steps involvement, I2A, home visits, etc.- direct link to NICU CM pre-birth

Support of member post- partum for continued sobriety.