Estimates of Effect of Determinants of Health on Health Outcomes

Social Determinants:
- Education
- Housing Status
- Food Security
- Income
- Social Support
- Transportation

http://www.cdc.gov/nchhstp/socialdeterminants/faq.html#c
A Fragmented System of Care Compounds Problems

SDOH Risk Factors
- Homelessness
- Poverty
- Food Insecurity
- Low Education Levels
- Lack of Job Skills
- Transportation and Childcare Challenges

Complex Array of Physical and Mental Health Conditions Treated in a Fragmented System of Care

High Healthcare Utilization/Cost and Poor Health Outcomes
Goal: Break Down Silos and Collaborate for Seamless, Holistic Care

Increase bi-directional data and information sharing to support quality care coordination

- Patient assessments (HNS, CHAAT, ANSA)
- Health Plan Care Plans and Services (e.g., IICP)
- MRO Integrated Care Plan and Service Package
- MRO services performed; MRO service gaps
- Care gaps that need to be addressed

Coordinate and Communicate

- Facilitate connection and outreach - MOUs
- Timely follow-up care after hospitalization

Innovate Together!!

- Enhanced care management pilots
- Value-based arrangements
- Housing and Supportive Services Pilots
- Re-Entry Programs
- Etc.
Anthem Resources to Address SDOH

Community Health Worker (CHW) and Locate & Engage Teams

- Feet-on-the-street programs with CHWs, social workers and peer recovery specialists
- CHWs are deployed statewide; L&E is currently active in Marion, Lake, Vanderburgh, Allen and surrounding counties
- Person-centered, collaborative approach employing recovery concepts and supports, including harm reduction
- Focused on finding hard to reach members, addressing SDOH and other barriers – *we want to help you avoid “no shows” and re-engage disengaged patients*

Variety of Value-Added Benefits addressing SDOH*

- **Transportation** – rides to medical and mental health appointments
- **Communication** - Cellphone with 350 minutes each month, unlimited texting, plus a one-time bonus of 200 minutes
- **Education** - GED Assistance to cover the cost of the HSE exam
- **Social Support** - Boys & Girls Club membership
- **Medication Side Effects** - Weight management tools and membership vouchers
  
  * Subject to eligibility