# County Reports

Wendy Harrold - Deputy Director, Provider Quality and Performance Rachel Halleck - Deputy Director and Chief of Staff of DMHA October 10, 2019

# New Leadership in DMHA

O Jay Chaudhary, JD

Our next speaker!

O Attorney

• Experience in law, legislation, client rights

• Rachel Halleck, MA, LMHC, LAC

 Experience in direct practice, program development, high level strategy and innovation

## **DMHA Future Vision**

• Are we serving our clients in the best possible manner?

- Olf not, how can we improve?
- Olf so, what are we doing?
- O How do we know that what we hope we are doing matches the client experience?

# **DMHA Future Vision**

• Fine Details TBD

• General focus areas of DMHA:

• Standardizing practices and standards of care

**O**EBPs

OMeasuring outcomes

O Data-Driven Decision Making

O Increasing transparency and feedback in all directions

### **DMHA Goals for CMHC Partners**

#### O Strengthened Partnership

- O Creation of roundtable opportunities
- O Increased communication and transparency
  - ONewsletters
  - OPublic postings
  - OStreamlined contacts

#### • Combined effort in marketing value of CMHCs

- Collecting information to distribute to counties
- Highlighting strengths and successes of CMHC partners

# What We Need From YOU!

- Information regarding programs and processes that are making a difference
- Feedback and suggestions
- Mutual agreement that strong client care is the focus of all of work



This statute defines the annual report DMHA should create and gives guidance on what should be included in the annual reports created by the CMHCs.

### **Template Guidance**

Information concerning the operational and community based activities undertaken during the year by the community mental health center in each county from which the community mental health center received funding.

# **Template Guidance Continued**

A listing, by the county of patients' residence, of the following information:

- The total number of patients served by the community mental health center.
- The total number of patients receiving addiction treatment services from the community mental health center.
- The total number of patients receiving mental health services from the community mental health center.
- The total number of patients receiving both addiction treatment services and mental health services from the community mental health center.

### The Template for SFY 2019

O Link to Template

# DMHA's County Reports

