Increasing Collaboration Around Social Determinants of Health
October 12, 2017

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Health-related social needs are found where people live, learn, work and socialize; they impact health outcomes.

**ECONOMIC STABILITY**
- Access to long-term employment
- Access to financial literacy
- Access to adult education & job training
- Increased assets such as home ownership

**HOUSING & NEIGHBORHOODS**
- Access to healthy foods
- Increased quality of safe & affordable housing
- Improved environmental conditions

**EDUCATION**
- Early childhood education & development
- Access to extracurricular activities & mentoring
- Increased high school graduation
- Enrollment in job training or post secondary education

**SOCIAL RELATIONSHIPS**
- Social cohesion
- Civic participation
- Perceptions of discrimination & equity
- Incarceration / institutionalization

**FOOD & NUTRITION**
- Regular & consistent access to healthy foods
- Education on nutrition & overall health impacts
- Addressing food deserts & inequalities
Life Transformation Plan

A holistic and individually prescriptive approach that evaluates, educates, guides, inspires and supports people in a comprehensive transformation from a socio-economic status of deficiency to a life of self-sufficiency.

Life Coach

1:1 Relationship
Individual Life Plan
Coaching
Counseling

Health Care
- Affordable child care
- Adult care
- In-house health
- Monitoring
- Dependent care
- Dental

Assessment
- Holistic life aspects analysis
- Motivation & commitment quotient

Stabilization
- Bus passes
- Housing

GAP

Education
- Skill development
- Customized curriculum
- Training

Job Training
- Job shadowing
- Align jobs
- Local & national jobs

Empowerment
- Interviewing
- Skill development
- Clothing & cosmetics

Soft Skills
- Workforce employment support
- Managing conflicts

Employment
- On-going full-time employment

Financial Assistance
- Income/expense bridge
- Loans
- Scholarships

Support
- Mentoring
- Stress management

WAGE
- $8
- $12-13

FEDERAL POVERTY LEVEL
- 65%

SURVIVING

$20-21

100%

138%

160%

200%

STABLE

THORIVING
Medically Frail Process

Receive enrollment file with Medically Frail Indicator

Confirmed Not Frail / Unconfirmed Frail

Confirmed Frail

Engage Member in 1:1 Care Coordination with MF benefits

Member to be reassessed annually via Milliman Software tool

Confirmed Frail

Member may self-identify (Customer Advocacy or CareSource24)

Provider may refer through Provider Portal, Customer Advocacy, or Care Manager

CareSource to assess member’s data monthly with Milliman software

Member’s responses to the HNS determine a need for an assessment

Outreach to member and/or provider to complete Comprehensive Assessment in CCA

Document Determination and findings are sent to the state

If Member is deemed medically frail, engage member in complex care management

Trigger a letter from CCA to the member and provider (if applicable) regarding their determination

If Member is deemed medically frail, engage member in complex care management

IN-P-0324
Date Issued
Date Approved

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Member referral:
1-844-607-2832
LifeServicesIndiana@CareSource.com

Provider referral:
Medically Frail Fax #
937-487-0131 (include referral form & supporting documentation)

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