

A decorative graphic in the top-left corner consisting of several overlapping, stylized leaf shapes in various shades of blue and teal.

BEHAVIORAL HEALTH *Approach*

Who is CareSource?

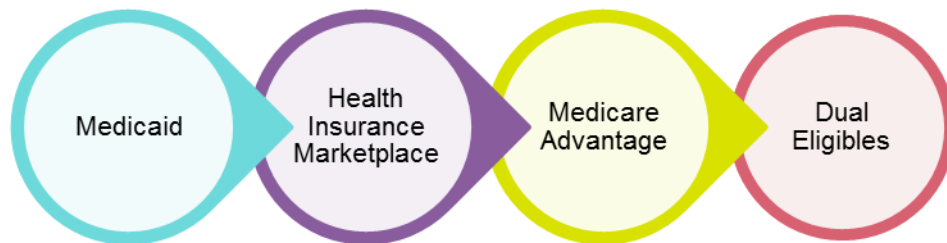
Our MISSION

To make a lasting difference in our members' lives by improving their health and well-being.



CARESOURCE

- A nonprofit health plan and national leader in Managed Care
- 27-year history of serving the low-income populations across multiple states and insurance products
- Currently serving over 1.5 million members in Kentucky, Ohio, Indiana, West Virginia
- Preparing to serve Indiana and Georgia Medicaid members in 2017



1.52M
members




CareSource

Our COMMITMENT

We will always put people over profit.

- Best-in-class administrative cost ratio delivers maximum benefits to members while being responsible stewards of government funds
- Serving members across the continuum of government programs, coordinating care as their eligibility changes
- Comprehensive, member-centric models of care to address our entire population's health and social needs
- Help members navigate through daily life challenges and obstacles

As a **non-profit, member-centric company**, we are accountable to our members and the communities we serve - not shareholders.



6%

Administrative
Costs

90-92%



Medical Cost Ratio


CareSource



OUR PHILOSOPHY

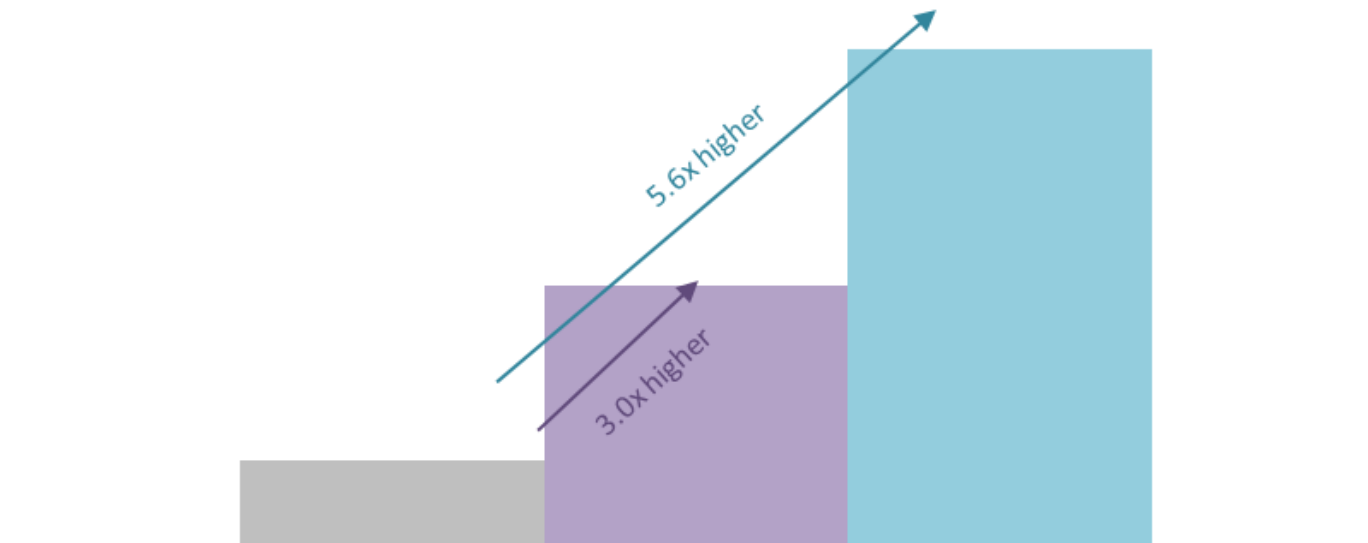
behavioral health is critical to overall health

UTILIZATION

members with behavioral health or significant mental illness use significantly more crisis and acute care

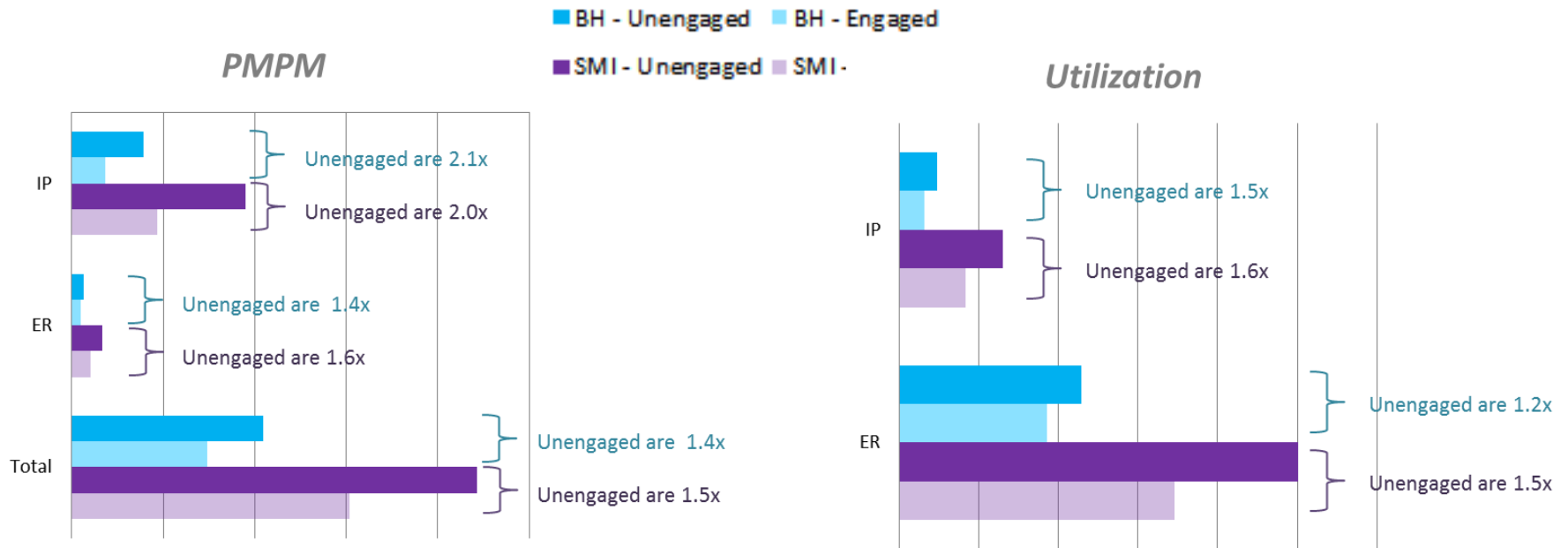
Total Utilization- ED and Inpatient

■ Overall - 1,089,047 mbrs ■ BH Overall: 226,471 members ■ SMI: 29,329 members



INTEGRATED CARE

engagement in treatment means better outcomes



PARTNER FOR *Quality*



To ensure excellent behavioral health care, we partner with community mental health centers (CMHCs) to:

DESIGN BENEFITS AND SERVICES

to improve access and outcomes

SHARE & USE DATA

to ensure quality and compliance

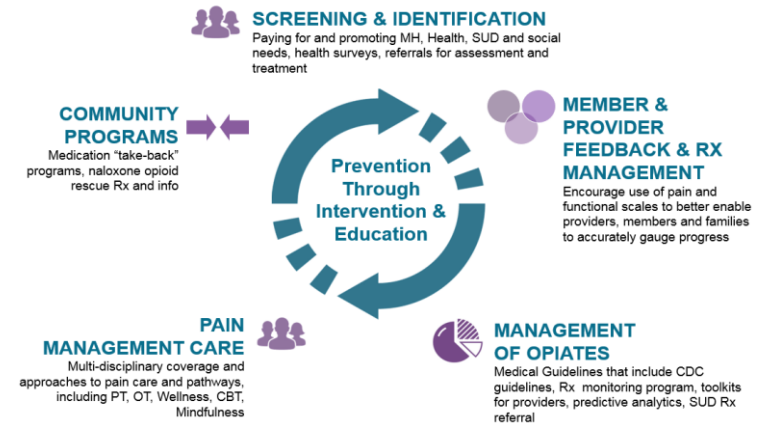
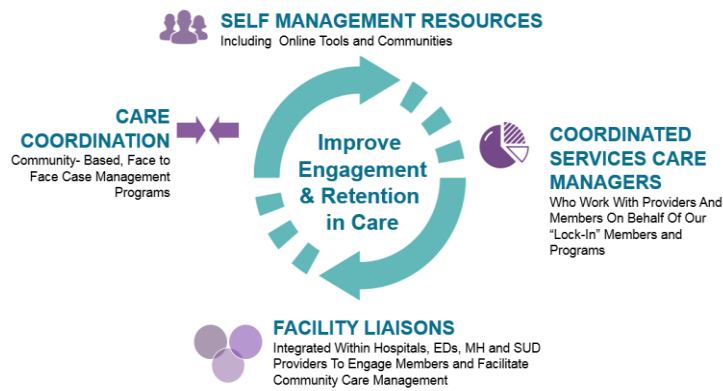
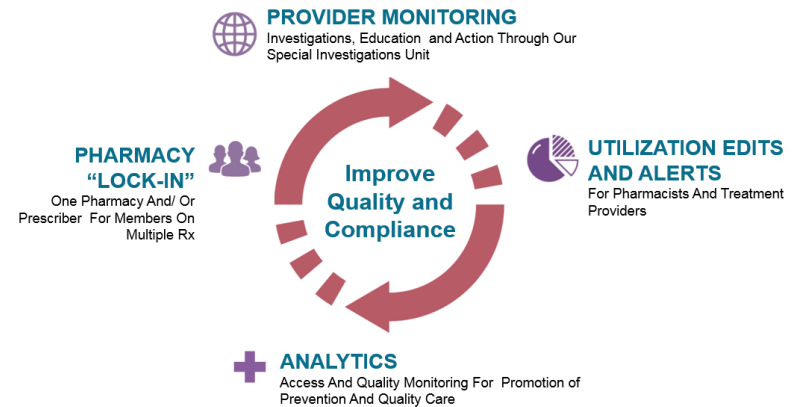
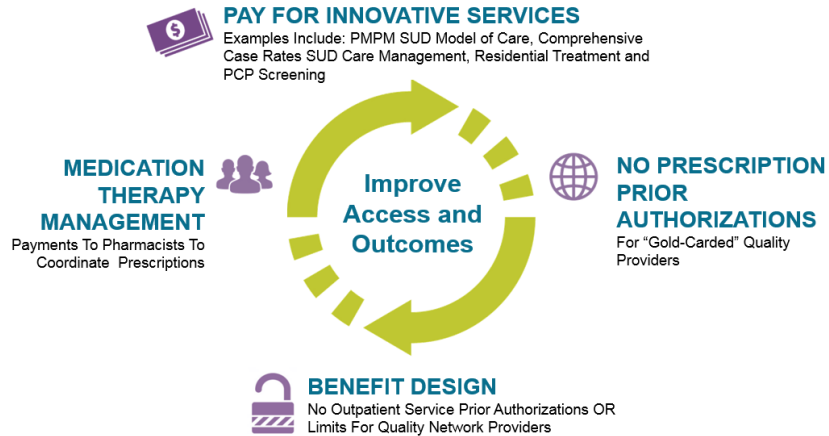
CARE COORDINATION PROGRAMS

that engage and retain members

PREVENTION & EDUCATION

initiatives that reduce potential harm

BH STRATEGY



BEFORE INDIANA MEDICAID *Go-Live*

OPERATIONAL
support through
on-boarding,
credentialing,
and contracting

understand & train
on the **PROGRAM**
benefits



QUALITY

prioritize metrics with the state & CMHCs
coordinate value based reimbursement process

AFTER INDIANA MEDICAID *Go-Live*

OPERATIONAL
calls with claims,
configuration, and
contracting

coordinate
COMMUNICATION
between CMHCs
and CareSource
care managers



QUALITY
work together to plan and track
outcome and process measures

How to Contact Us

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