Gateway to Work
Member Outreach Update
July 18, 2019
Overview

- Gateway to Work is part of the Healthy Indiana Plan, but only some members are required to participate.

- Goal of improving physical and mental health and the individual’s overall financial stability and well-being.

- Provides resources and connections to help members
  - Gain work or improve employment
  - Further their education
  - Increase community involvement
Exemptions

Definitions online at HIP.IN.gov/Gateway to Work or members can call their health plan to discuss

- Caregiver of a dependent child under 7 years old
- Caregiver of a disabled dependent
- Homeless
- Illness (Certified) or incapacity (Temporary)
- Institutionalized
- Kinship caregiver of an abused or neglected child
- Medically frail
- Pregnant
- Recently incarcerated
- Student (half or full-time)
- Substance use disorder
- Age 60 years and older
- TANF or SNAP recipient
- Other possible exemptions will be reviewed for good cause on an individual basis
SUD Related Exemptions

- MCE can automatically add exemption based on claims.
- Prior Approval and/or referral is not enough. Must receive a covered treatment.

**Covered Treatments**
- Individual & group counseling
- Inpatient treatment
- Residential treatment
- Intensive outpatient treatment
- Partial hospitalization
- Medication-assisted treatments (for opioid treatment only)
Exempt Members Should...

- **VERIFY THAT EXEMPTION HAS BEEN ADDED BY CALLING MCE**
- Are not required to do anything for months in this status.
- Can participate if they would like.
- If short term exemption, should make plans for future reporting.
Reporting Members

- HIP members who do not meet an exemption or are already working will be required to do qualifying activities.
- Hours are self-reported and no documentation is required.
- Members can log their own hours online or report via telephone to MCE.
GTW: Hours Phase

Program Phase In:
- Started January 2019 with Zero required hour per month
- Required hours incrementally increasing over 18 months for all members

<table>
<thead>
<tr>
<th>2019</th>
<th>2020</th>
<th>2021</th>
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<tbody>
<tr>
<td>0 hours</td>
<td>20 hrs/month</td>
<td>40 hrs/month</td>
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Reporting Members Should...

- Utilize web site to learn more about the Gateway to Work program.
- Take an assessment on-line or by calling health plan. (no log-in required to participate).
- Pick activity/combination of activities and report those via FSSA benefit portal or by calling their health plan.
Qualifying Activities

“Work”
- Employment (subsidized or unsubsidized)
- Job search activities
- Education related to employment (on-the-job training)

“Serve”
- Community service/public service
- Volunteer work
- Caregiving services

“Learn”
- High School Equivalency (HSE)
- Adult education
- Post-secondary
- General education
- Job skills training
- Vocation education or training
- English as a second language education
HIP Gateway To Work

Indiana is at the onset of a jobs explosion! In the next 10 years, we expect to need some 1 million workers to fill jobs. Gateway to Work is part of the Healthy Indiana Plan that helps connect HIP members with job training, education or help finding the right job or volunteer activity. Whether you're looking for a job or place to volunteer, a better-paying job or new skills, Gateway to Work can help.

Log My Hours

Click Here to Report Hours

Where Do I Start?

Learn About Gateway to Work

Find Opportunities to Work, Learn, and Serve

Help From Your Health Plan
FSSA Benefit Portal

WELCOME TO THE FSSA BENEFITS PORTAL
Apply for SNAP, Cash Assistance, Health Coverage, or check the status of your case

APPLY FOR SNAP AND/OR CASH ASSISTANCE ONLINE
APPLY FOR HEALTH COVERAGE ONLINE

GO TO GATEWAY TO WORK
CASE INFORMATION

Day Hours Summary

My Monthly Summary
Month: June
Entered Hours: 98
Required Hours: 80

Add Hours Day View
Enter the Date:

Enter Hours:

Select Category:
Member Communications

- Emails
- Postcards
- Eligibility Notices
- Health Plan Letters
- Monthly Status – Gateway to Work status is included on monthly Power Account status – since March
- Digital Advertising
Member Communications

**GATEWAY TO WORK**

In the next 10 years, we will need more than 1 million Hoosiers to fill jobs. Gateway to Work helps connect HIP members with job training, education or volunteer activities and can even help them find the right job. Whether you’re looking for a job or place to volunteer, a better paying job or new skills, Gateway to Work can help.

**Indiana is experiencing a jobs explosion!**

**HIP can help you work, learn or serve!**

To help Indiana build a healthy workforce, the Gateway to Work program will require HIP members, with some exceptions, to work, go to school, volunteer or participate in other qualifying activities.

- Starting in 2019, Gateway to Work participation requirements will begin. After a six-month phase-in period, requirements will gradually increase to 20 hours per week by mid-2020.

- Gateway to Work will help refer members to available jobs, job training programs, educational opportunities or other community engagement opportunities. Members can receive case management services, gain access to job readiness support, receive assistance with their job search and link to volunteer and educational opportunities.

- HIP members will receive more information on Gateway to Work, including whether or not the requirement applies to them, by the end of this year.
How to report hours

DO YOU NEED TO REPORT?

Gateway to Work is a part of the Healthy Indiana Plan. Starting in July, some HIP members are required to report Gateway to Work activities to keep HIP benefits. Are you one of them?

REQUIRED HOURS

The number of hours required per month under Gateway to Work will gradually increase until mid-2033.

- June 2019: 60 Hours / Month
- July 2019: 50 Hours / Month
- Aug 2019: 40 Hours / Month
- Sep 2019: 30 Hours / Month
- Oct 2019: 20 Hours / Month
- Nov 2019: 10 Hours / Month
- Dec 2019: 0 Hours / Month

REPORTING

You are required to participate in Gateway to Work to keep your HIP benefits. Starting in July, you will need to perform at least 20 hours of qualifying activities per month and report them at ISPsBenefits.IH.gov or by calling your health plan.

RECESSING

You may take a maximum of 10 hours off per week. You do not need to do anything new for Gateway to Work unless you report a change in employment to IPSA.

GETTING HELP FROM YOUR HEALTH PLAN

For more information about Gateway to Work or to report your hours, you can contact your health plan by phone.

- If you don’t know your health plan, please call 877-GET-HIP-2.
Help for Members

- MCE (Anthem, CareSource, MDWise, MHS)
  - General member questions
  - Exemption notification and/or requests
  - Good Cause exemption requests
  - Reporting hours
  - Assistance and referrals

- Gateway to Work Unit
  - Eligibility Issues & Good Cause reviews
  - General process questions
  - At-Risk/suspend members support (beginning in Nov.)
Pre-suspension Support

- Outreach in Oct, Nov & December
- Pre-Suspension Activities
  - Online or paper versions
  - Credit for 1 month of hours
- Exemptions can over-ride suspension

Reminder – member is suspended effective Jan. 1, 2020, not terminated. Can re-activate by calling GTW Unit. May be eligible for retro or same month coverage as medically necessary.
How to Help with Outreach

- Register with GTW to provide volunteer activities, access to computers, etc.

- HIP.IN.gov
  - General program brochures
  - Key terms brochures and posters
  - Infographic about enrolling in HIP
  - Order form for FREE materials
  - Sign up as a HIP Stakeholder
Contact Information

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