

OCTOBER 10, 2013

INDIANA
WORKFORCE
DEVELOPMENT
AND ITS **WorkOne** CENTERS

Indiana Department of Workforce Development

Topics

1. Disability Employment Initiative
2. Employment Network and Ticket to Work
3. Sub-Grants and Available Funding
4. Partnering and Sustainability

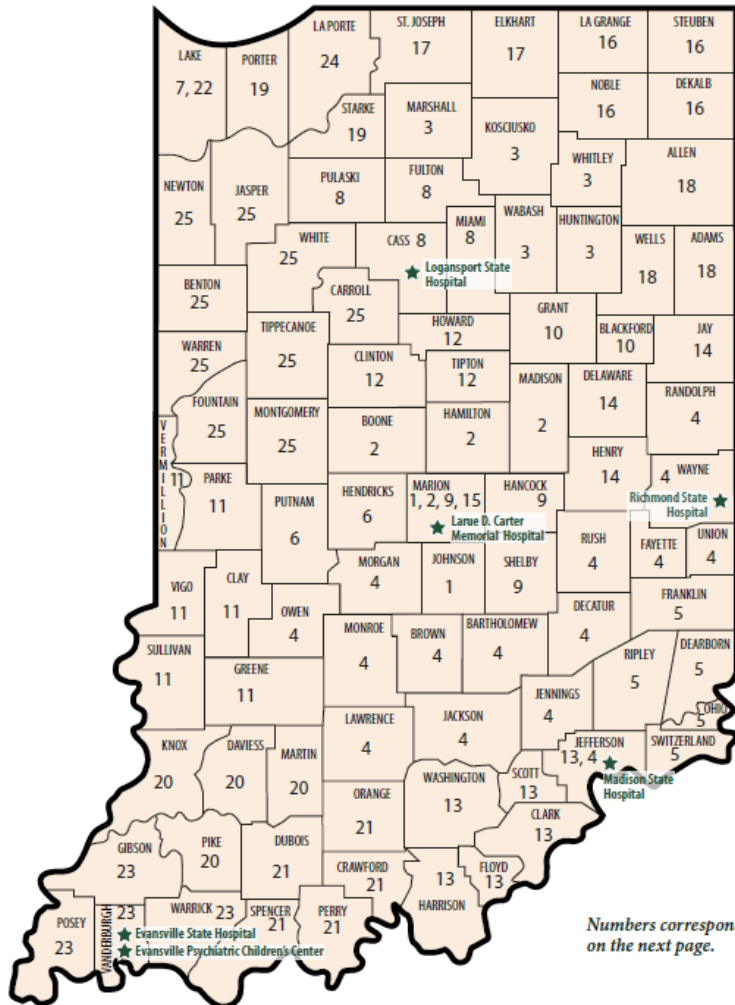
Disability Employment Initiative (IN-DEI)

- October 1, 2012 to September 30, 2015 – training of staff and building relationships within the business and disability community
- October 1, 2013 – began “live” implementation of IN-DEI within the WorkOne offices

Overall Scope:

- Increase access to the public workforce system
 - Equal Access (Program and Structural)
- Assign Tickets for individuals receiving Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)
- Increase education and career pathways, leading to employment and economic self-sufficiency
 - Various components are utilized, such as Asset Development/Financial Literacy

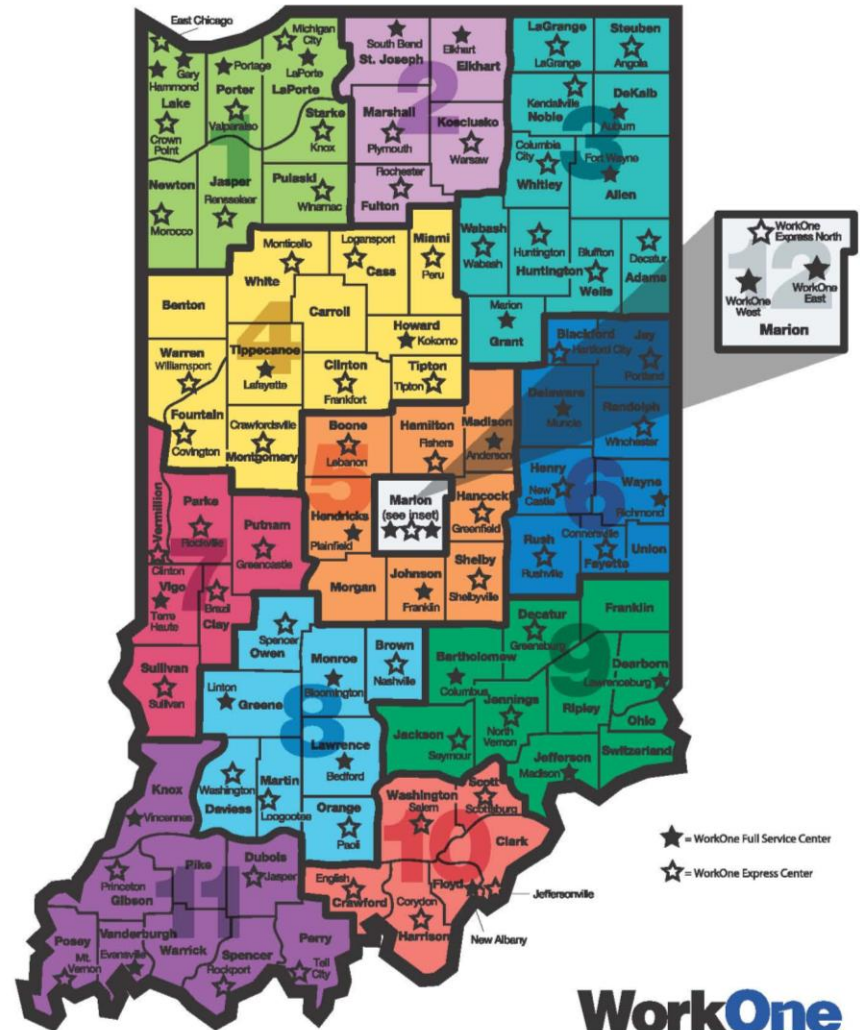
Division of Mental Health and Addiction
Indiana Family & Social Services Administration
State Operated Facilities and Community Mental Health Centers



Numbers correspond to the list on the next page.

Participating Regions

- Pilot Regions - 1, 2, 4, 7, 9
- Control Regions - 5, 6, 11, Marion Co



Pilot Site versus Control Site

- Pilot regions will:
 - Implement the grant
 - Operate as an Employment Network
 - Participate in the Social Security Administration’s Ticket to Work (TtW) Program (will define later)
 - Hire a full-time staff person – Disability Resource Coordinator (DRC)
- Control regions will:
 - Serve as the comparison group, attend business as usual, and participate in the evaluation process

Focus

- DEI will serve adult Hoosiers (ages 18-64) with disabilities, be it:
 - Physical;
 - Developmental;
 - Psychiatric or other non-visible disabilities,
 - Persons who have or are eligible for Ticket to Work;
 - Disabled Veterans or eligible spouses, and
 - Individuals with disabilities who have additional barriers to education, training, or employment success.

Outreach Efforts

- Lack a high school diploma or GED
- Basic skills deficient
- Criminal record
- Homeless and/or receive Temporary Assistance for Needy Families (TANF) benefits
- Community Mental Health Centers (CMHCs)
 - Provide enhanced services to individuals with moderate to severe mental illness, a sub-group of persons with disabilities facing extreme levels of unemployment and poverty.

Employment Network and Ticket To Work

Employment Network / Ticket To Work

- The Ticket to Work (TtW) Program was established by the Social Security Administration
- The individual can assign their Ticket to a participating Employment Network (EN) for assistance in achieving their desired vocational goal
- Provides payments to participating ENs for assisting the individual in becoming self-sufficient through employment
- The goal is to decrease the individuals dependence on their cash benefits (SSI/SSDI) by increasing their work effort to sustain gainful activity and achieve self-sufficiency

Ticket to Work (cont)

E-data / Outreach – available to a Workforce Agency

- Designated person will obtain security (suitability) clearance to access the portal to conduct Data Match (e-data).
- Individuals with security clearance can submit data through a secure portal to MAXIMUS – the Operation Support Manager (OSM) . The portal will show immediate results of who has an assignable ticket.
- Outreach to individuals who have a Ticket available for use through mail, e-mail, phone call, etc. and invite him/her to attend a Ticket to Work workshop!

What is a WorkOne office?

Indiana Department of Workforce Development

[DWD](#) > [About DWD](#) > Service Overview

Service Overview

The Indiana Department of Workforce Development serves the worker and the employer to ensure workplace success. DWD is committed to innovating and invigorating Indiana's economic future. Primary services include:

WorkOne Centers

WorkOne Centers provide a local resource for posting jobs, recruiting candidates, securing training, finding jobs and other workforce needs.

Unemployment Insurance

If you have been laid off or lost your job through no fault of your own, you may qualify for unemployment insurance benefits and DWD can assist you with this.

Labor Market Information

DWD provides extensive data on the available labor force, occupational projections, demographics, industry trends, salary information and unemployment statistics.

Regional Workforce Strategies

DWD encourages regional planning and local implementation of workforce service strategies.

Professional Training

Advancing your career is important and DWD can help individual Hoosiers find training opportunities in high-skill, in-demand industries.

Online Services FIRST IN LINE EVERY TIME

- ◆ Calculate Remaining Weeks of Benefits
- ◆ Filing for Unemployment
- ◆ Employer Self-Service for Unemployment Insurance
- ◆ IndianaCareerConnect.com
- ◆ Employer Job Posting
- ◆ Hoosiers by the Numbers
- ◆ Business Lookup Tool
- ◆ Search for Employment & Training
- ◆ Forms.IN.gov

More Online Services »
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Top FAQs

I Want To...

1. What happens after I file my unemployment insurance claim?
2. How do I file for unemployment?
3. Where can I find unemployment insurance information for employers?
4. Where can I report unemployment insurance benefit fraud?
5. Where can I find the required employer posters?

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JOBS FOR AMERICA'S GRADUATES

Unemployment Insurance
Online System
couplink[®]
unemployment programs

eWOTC

Work Opportunity Tax
Credit Application



Available Resources within WorkOne Office

- Access to free accessible online career interest, skills, and work values assessments – IndianaCareerExplorer.org
- Access to Mind Leaders e-training, WIN career readiness training, WorkKeys assessments, National Career Readiness Certificate (NCRC)
- Individuals will have their basic skills assessed utilizing the Test for Adult Basic Education (TABE) and those who are basic skills deficient or who lack a high school diploma or GED will be referred to Adult Basic Education for educational enrichment
- WorkINDiana

CMHC Sub-Grants

Community Mental Health Centers

- Available funding awarded to CMHCs - \$403,239
- Funds are awarded competitively that meet certain criteria (scope and details provided in RFA)
 - 10% administrative
- Tied to specific measurements
 - Outcomes
 - Ticket Assignments
 - Expenditures

CMHCs (cont)

- CMHCs will provide expertise and support to individuals with moderate to severe mental illness
- Individuals will receive the benefit of working jointly with the two agencies: 1) the very specific expertise on mental illness from the CMHCs and 2) assistance with job development and job placement within the WorkOne offices
- CMHCs will use the same outcomes identified in the IN-DEI grant but will contribute in supplying information to the specific goals related to CMHCs (results will be added to the state's cumulative goals)

Eligibility Requirements for the CMHC

- Certified;
- Be located within the pilot site;
- Operate as an EN within the pilot regions; or
- Have a plan in place for one of the below models:
 - Community Administrative EN Model
 - Workforce Administrative EN Model, comes with the benefit of Eprocesses (simplified processes for workforce ENs only)

Timeline

- Release of RFA: November 5, 2013
- Question from CMHCS will be submitted by November 15, 2013
- State Lead will provide answers to questions on November 20, 2013
- Proposals are due by December 2, 2013
 - Will be reviewed by DWD's Contract Unit and FSSA's Division of Mental Health and Addiction
- Notification of Awards will be completed by December 20, 2013
- Signature Process: December 23 – January 31 (approximately 6 weeks)
- Contracts begin February 3, 2014 and run through September 30, 2015

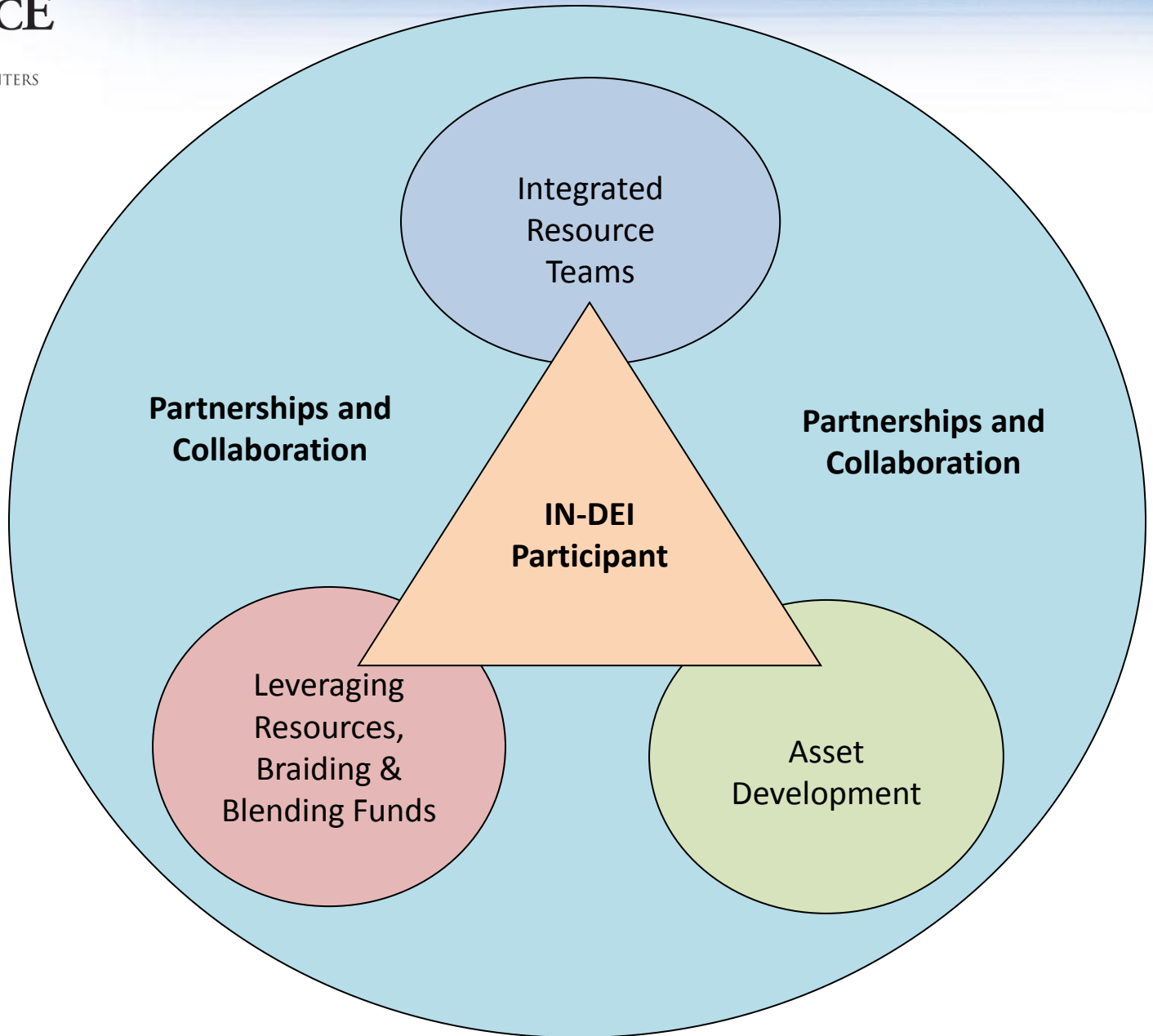
Examples of Sub-Grants

- Is there a location that's underserved/rural where efforts could be focused on out-patient/in-patient efforts, thus making it easier to obtain accessible and available services?
- Internships
- Limited English Proficiency

- Based on proposal, will you be hiring staff members to carry out implementation?
- Marketing and Outreach
- Assistive Technology and Accessibility
- School to work transition
 - Community Colleges, Technical Schools, Universities

IN-DEI Service Delivery Components

IN-DEI
Service
Delivery
Components



Integrated Resource Teams (IRT)

- IRTs will have a minimum of three members (in addition to the individual with a disability)
 1. DRC
 2. Individual's primary case manager (can not be the Disability Resource Coordinator)
 3. One other partner
- If the individual with a disability is a veteran, a veteran's services representative must also serve on the IRT

Role of the IRT

- IRT is client-focused!
- Combine efforts from different agencies and service systems to coordinate services and leverage funding to meet the educational, employment, and/or training needs of the individual with a disability
- Avoids duplicating services!
- DRC coordinates and oversees framework
- Lead to the outcome of increased living wage, permanent employment for individuals with disabilities or multiple challenges to employment AND increased WIA access.

IRT (cont)

- An IRT may consist of members from a wide variety of community programs and service providers, including:
 - **The Workforce Investment System**
 - Mental Health
 - Vocational Rehabilitation
 - Independent Living Center
 - Programs for Deaf & Hard-of-Hearing
 - Commission for the Blind
 - Community Work Incentives Coordinator
 - Supported Employment Specialist
 - Housing Provider
 - Temporary Assistance for Needy Families (TANF)
 - Advocates / Friends of Job Seeker

DRC CONTACT INFO						
First	Last	Region	Organization	Address	Phone Number	E-mail
Martina	Tovar	1	Center of Workforce Innovations	2804 Boilermaker Court, Ste. E Valparaiso, Indiana 46383	219-462-2940, ext. 40	mtovar@innovativeworkforce.com
Amanda	Nelson	2	WorkOne Northern Indiana	851 S. Marietta Street (Monroe Industrial Park) South Bend, IN 46601	574.237.9675	ANelson@GoToWorkOne.com
Susie	Perkins	4	Region 4 Workforce Board	2350 Shadowbrook Dr. Peru, IN 46970	765-252-9455	sperkins@tap.lafayette.in.us
Julie	McBride	7	WorkOne Western Indiana	630 Wabash Avenue, Suite 205 Terre Haute, IN 47807	812-238-5616	j.mcbride@workforcenet.org
Stephanie	Frondorf	9	Indiana Region 9 Workforce Board, Inc.	9 East High Street Lawrenceburg, IN 47025	513-335-4868	sfrondorf@indianaregion9.org

Contact

Kelly Brown, IN-DEI State Lead

317-233-8279

KLBrown@dwd.IN.gov