Indiana Health Coverage Programs
Member Access

October 15, 2015
## Where We Are Today

### June 2014

<table>
<thead>
<tr>
<th>Provider Classification</th>
<th>Billing, Group, Dual</th>
<th>Rendering Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>15,049</td>
<td>35,466</td>
</tr>
</tbody>
</table>

**Total Providers**: 50,495

### August 2015

<table>
<thead>
<tr>
<th>Provider Classification</th>
<th>Billing, Group, Dual</th>
<th>Rendering Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>15,182</td>
<td>38,391</td>
</tr>
</tbody>
</table>

**Total Providers**: 53,573
## Program Enrollment

<table>
<thead>
<tr>
<th>Program</th>
<th>Enrollment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traditional Medicaid</td>
<td>283,036</td>
</tr>
<tr>
<td>HHW</td>
<td>606,740</td>
</tr>
<tr>
<td>HIP</td>
<td>309,311</td>
</tr>
<tr>
<td>Hoosier Care Connect</td>
<td>96,893</td>
</tr>
</tbody>
</table>
Hoosiers Living in Poverty

Percent of total population in poverty, 2013: Indiana
Number of Transportation Providers per County

- Elkhart
- Lake
- Marion
- St. Joseph
- Vanderburgh
- Out of State
Family Member Providers
Transportation Providers, by Type

- Air Ambulance: 3%
- Ambulance: 20%
- CAS: 18%
- Family: 18%
- NAS: 17%
- Taxi: 24%
## Primary Care Panels

<table>
<thead>
<tr>
<th>Programs</th>
<th>June 2014</th>
<th>January 2015</th>
<th>June 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hoosier Healthwise</td>
<td>5,270</td>
<td>5,727</td>
<td>5,767</td>
</tr>
<tr>
<td>HIP</td>
<td>4,278</td>
<td>4,896</td>
<td>6,078</td>
</tr>
<tr>
<td>Hoosier Care Connect</td>
<td>N/A</td>
<td>8</td>
<td>5,294</td>
</tr>
<tr>
<td>Total</td>
<td>9,548</td>
<td>10,631</td>
<td>17,139</td>
</tr>
</tbody>
</table>
## Behavioral Health Providers

<table>
<thead>
<tr>
<th>Provider Type</th>
<th>Total Number Enrolled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Mental Health Clinic</td>
<td>877</td>
</tr>
<tr>
<td>Community Mental Health Center (CMHC)</td>
<td>231</td>
</tr>
<tr>
<td>Health Service Provider in Psychology (HSPP)</td>
<td>1,547</td>
</tr>
<tr>
<td>Psychiatrist</td>
<td>1,578</td>
</tr>
</tbody>
</table>
Community Mental Health Centers
IndianaAIM Member Information 7/2015; All Mbrs-Medicaid, Pkg C, & 590 pgms. Provider Information obtained from National Plan Provider Enumeration Systems (NPPES) July 2015, Health Resources and Services Administration (HRSA) 03/31/09, and IndianaAIM July 2015

- Does not meet HRSA standards, no one to recruit
- Does not meet HRSA Standards, need to recruit
- Meets HRSA Ratio, Potential at risk
- Meets HRSA Standards - Ratio 10000:1
A look into the future

• CMHC primary care services
  – January 2016 implementation target
  – Provide coordinated, holistic care to those you already serve
  – Enrollment
    • Have appropriate providers to render these services
    • Enroll them as rendering providers with Indiana Medicaid
Where we are going

• Governor’s substance abuse taskforce
  – Who are our providers?
  – Examine Indiana Medicaid coverage
    • Opioid treatment
    • Other substance abuse treatment options
      – Outpatient
      – Inpatient
      – Best practices and models of care
Technology improvements

• Bringing up new MMIS system
  – More provider friendly to relieve administrative burden
    • Online enrollment/revalidation/updates
    • Online PA submission with attachments
    • Member management features
    • Secure correspondence
    • Electronic claim attachments
    • Enhanced RA access
Contracting

• State procuring managed care contracts
  – Hoosier Healthwise
  – HIP
    • Enhanced requirements for access
    • Focus on quality and outcomes
    • RFP available online now
    • Review beginning January 2016 with selection summer 2016
    • Implementation January 1, 2017
Access Initiatives Moving Forward

- Examine the role of advanced practice and mid-level providers
  - APNs rounding in Inpatient Psych setting
  - Enrolling all APNs and PAs to increase provider pool
    - Bring Indiana current with industry standard
  - Review of mental health mid-levels to explore the possibility of expanding their roles
    - Examination of oversight and current billing rules and policies
    - Regulatory review
Initiatives Cont.

• Increased involvement with provider associations and organizations
  • Increase Indiana state employee presence at meetings
  • Seek feedback on publications, policies, and program updates

• Explore partnerships with Colleges/Universities
  • Keep Indiana-trained resources in state
  • Educate future professionals on Indiana Health Coverage Programs
Initiatives Cont.

• DMHA health home project (ICE)

• Continued education throughout Indiana
  • Increase community involvement
  • More visits to smaller communities
  • Using hospitals as central point of contact
Contact Information

• Questions?

• Contact Information
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Scott.Gartenman@fssa.IN.gov