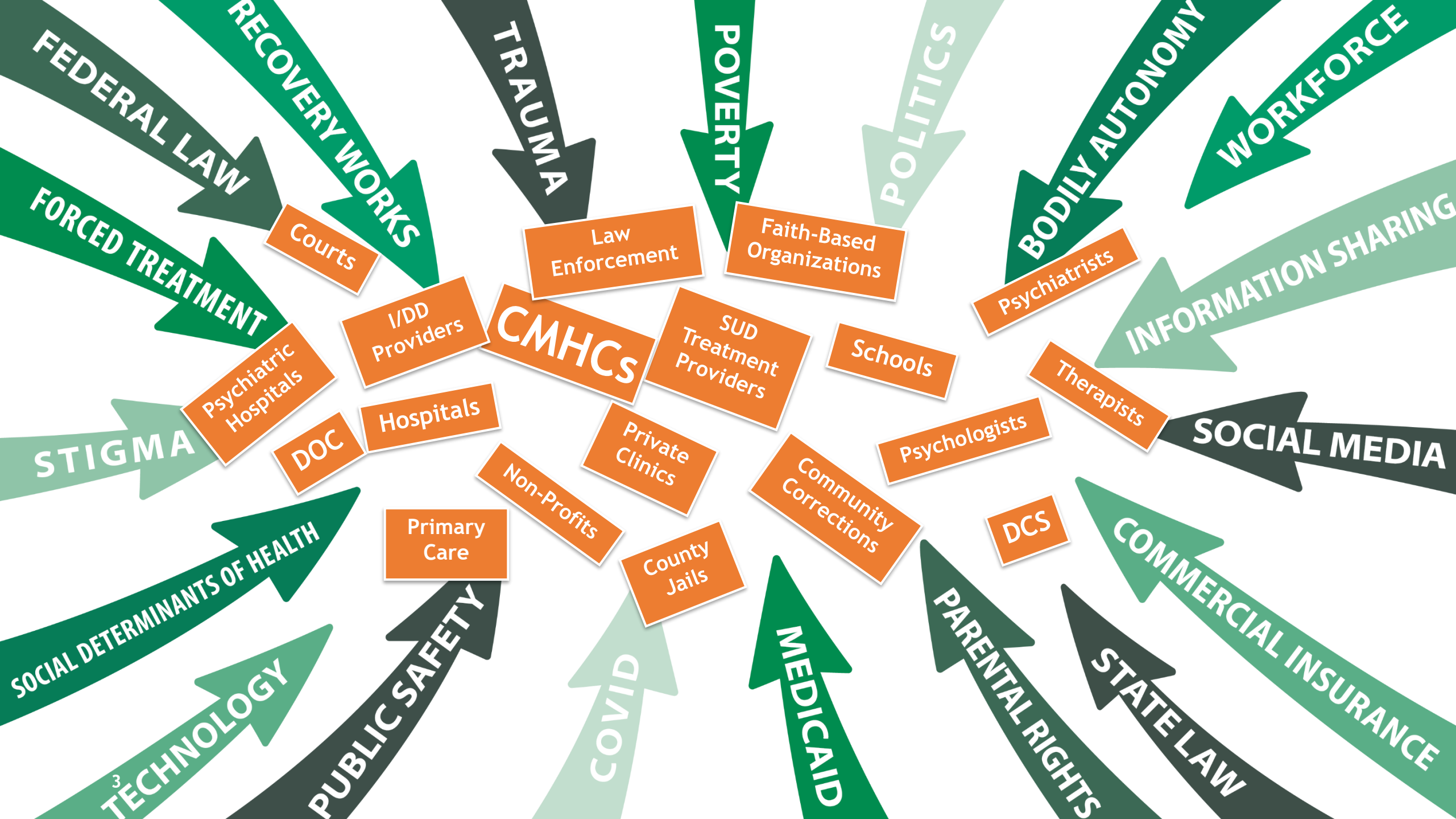


# Single Stories about our work

- Single Story at the state about CMHCs
  - All they want to do is bill skills
- Single Story from providers about the state
- What are other single stories we encounter?
  - Counties/Sheriffs





# DMHA Strategic Priorities

Informed by FSSA's guiding principles, DMHA is targeting its investment of federal coronavirus relief funds in four strategic priority areas.



## SUSTAINABLE STRUCTURES

Build out sustainable programs and partnerships to address existing gaps in the continuum of care



## ACCESS TO SERVICES

Invest in communities and providers to grow capacity and equitably increase the availability of care



## QUALITY OF SYSTEMS & SERVICES

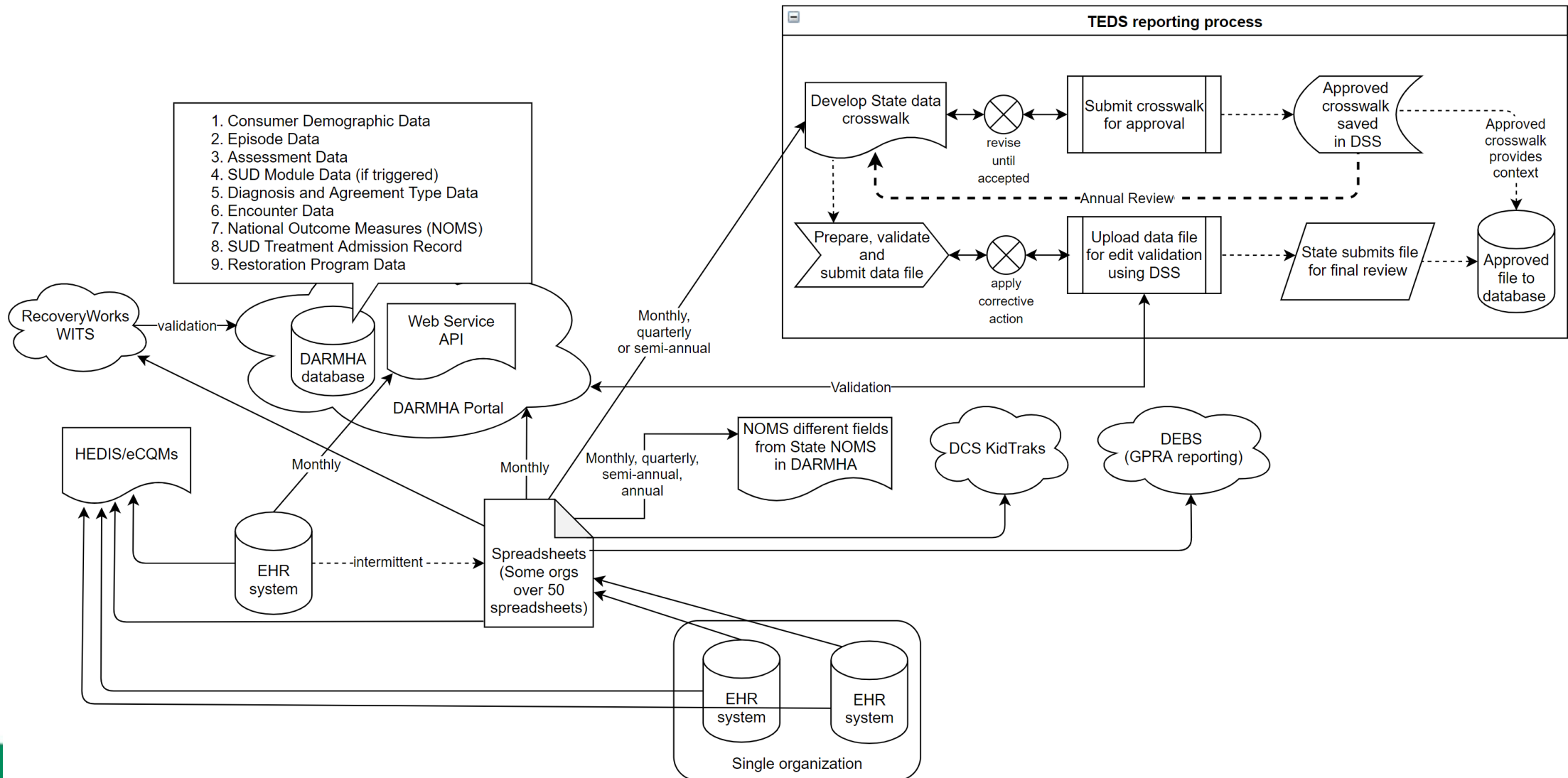
Improve data systems and enhance the use of evidence-based practices to improve the quality of services



## WORKFORCE

Advance recruitment, retention, and training efforts targeting the behavioral health workforce

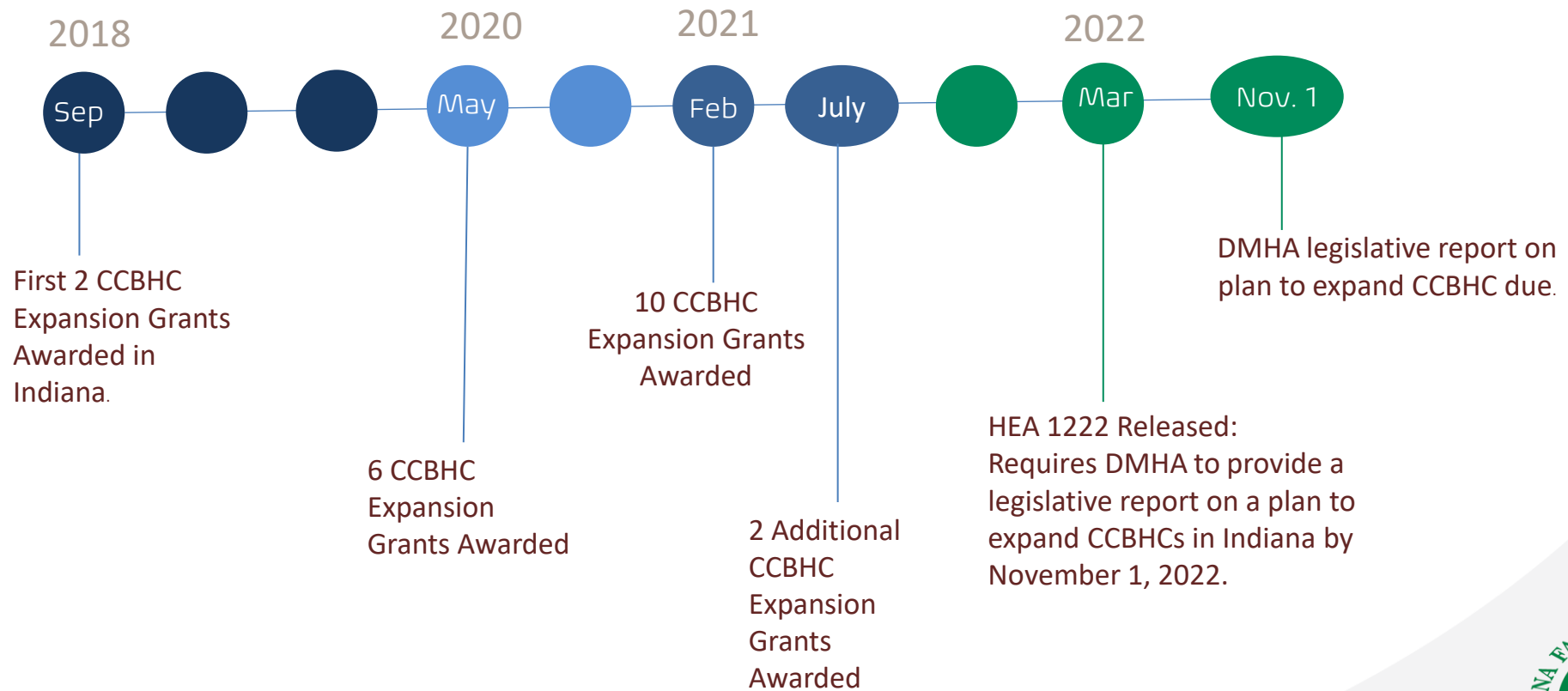
# REMEMBER THIS?



# Main Objectives of the new System

1. **Visibility of provider compliance** across all DMHA teams – staff can see all audits, corrective actions, incidents and complaints for a specific provider
2. Dashboard(s) for DMHA staff showing **DMHA provider information and performance across the system**, including Medicaid claim information (cost, member count) and contract dollars
3. Provider portal has **certification and licensure and provider approval applications and renewal process** to replace the multiple, duplicative paper-based processes
4. Provider portal allows providers to **report an incident, provide corrective action plans and respond to a complaint**. System allows QA staff to **document their audit activities and keep audit documents**.
5. Have an **online portal for complaints** that can be utilized by the Consumer Service Line vendor and the public
6. Manage **Medicaid appeals**

# CCBHC Growth in Indiana



# Open Brainstorming: CCBHC plan

**HEA 1222:** Not later than November 1, 2022, the division [DMHA] shall establish a plan to expand the use of certified community behavioral health clinics in Indiana. The plan will include:

- Detail Coordination of CCBHCs with 988
- Use of SAMHSA Expansion Grants
- Potential Expansion of Medicaid CCBHC
- Restructuring State Funding through a proposed PPS rate or another financial model.

- If you were writing the plan, what would you put in there?

# Open discussion

- Behavioral Health Commission brief update
- Impact of HCBS grants?
- Other items?