Single Stories about our work

• Single Story at the state about CMHCs
  • All they want to do is bill skills

• Single Story from providers about the state

• What are other single stories we encounter?
  • Counties/Sheriffs
Wicked Problems

- Problems are never completely solved
- Every problem is unique
- Can take a long time to evaluate solutions
- Solutions are not right/wrong, but better/worse
- Every solution ramifies throughout the system
- Every wicked problem is connected to others
- Straddle organizational & disciplinary boundaries
- There is no clear problem definition
- Are multi-causal multi-scalar & interconnected
- Multiple stakeholders with conflicting agendas
DMHA Strategic Priorities

Informed by FSSA’s guiding principles, DMHA is targeting its investment of federal coronavirus relief funds in four strategic priority areas.

**SUSTAINABLE STRUCTURES**
Build out sustainable programs and partnerships to address existing gaps in the continuum of care

**QUALITY OF SYSTEMS & SERVICES**
Improve data systems and enhance the use of evidence-based practices to improve the quality of services

**ACCESS TO SERVICES**
Invest in communities and providers to grow capacity and equitably increase the availability of care

**WORKFORCE**
Advance recruitment, retention, and training efforts targeting the behavioral health workforce
REMEMBER THIS?

TEDS reporting process

1. Consumer Demographic Data
2. Episode Data
3. Assessment Data
4. SUD Module Data (if triggered)
5. Diagnosis and Agreement Type Data
6. Encounter Data
7. National Outcome Measures (NOMS)
8. SUD Treatment Admission Record
9. Restoration Program Data

- Develop State data crosswalk
- Submit crosswalk for approval
- Approved crosswalk saved in DSS
- Approved crosswalk provides context
- Annual Review
- Approved file to database

- Prepare, validate and submit data file
- Upload data file for edit validation using DSS
- State submits file for final review
- Approved file to database

- NOMS different fields from State NOMS in DARMHA
- DCS KidTraka
- DEBS (GPRA reporting)

- Monthly, quarterly or semi-annual
- Monthly
- Monthly, quarterly, semi-annual, annual

- Intermittent

- Single organization

- EHR system
- EHR system

- HEDIS/eCQMs
- RecoveryWorks WITS

- Validation

- Web Service API
- DARMHA database
- DARMHA Portal

- Monthly, quarterly or semi-annual
Main Objectives of the new System

1. **Visibility of provider compliance** across all DMHA teams – staff can see all audits, corrective actions, incidents and complaints for a specific provider

2. Dashboard(s) for DMHA staff showing **DMHA provider information and performance across the system**, including Medicaid claim information (cost, member count) and contract dollars

3. Provider portal has **certification and licensure and provider approval applications and renewal process** to replace the multiple, duplicative paper-based processes

4. Provider portal allows providers to **report an incident, provide corrective action plans and respond to a complaint**. System allows QA staff to **document their audit activities and keep audit documents**.

5. Have an **online portal for complaints** that can be utilized by the Consumer Service Line vendor and the public

6. Manage **Medicaid appeals**
CCBHC Growth in Indiana

- First 2 CCBHC Expansion Grants Awarded in Indiana.
- 6 CCBHC Expansion Grants Awarded.
- 10 CCBHC Expansion Grants Awarded.
- 2 Additional CCBHC Expansion Grants Awarded.
- HEA 1222 Released: Requires DMHA to provide a legislative report on a plan to expand CCBHCs in Indiana by November 1, 2022.
- DMHA legislative report on plan to expand CCBHC due.

Sept 2018
May 2020
Feb 2021
Mar 2022
Nov. 1
Open Brainstorming: CCBHC plan

**HEA 1222:** Not later than November 1, 2022, the division [DMHA] shall establish a plan to expand the use of certified community behavioral health clinics in Indiana. The plan will include:

- Detail Coordination of CCBHCs with 988
- Use of SAMHSA Expansion Grants
- Potential Expansion of Medicaid CCBHC
- Restructuring State Funding through a proposed PPS rate or another financial model.

• If you were writing the plan, what would you put in there?
Open discussion

• Behavioral Health Commission brief update
• Impact of HCBS grants?
• Other items?